

HVAC system replacement rebate form

Available for Entergy New Orleans customers through Dec. 31, 2026, or while funds last.

Please fill out completely. All information is required.

Purchaser information

Purchaser's name: _____

Daytime phone: _____

Email: _____

Installation address: _____

City: _____

State: _____ ZIP: _____

Purchaser's address: (if different from install address) _____

City: _____

State: _____ ZIP: _____

Type of residence

Single family

Multifamily (5 or more units)

Other _____

Equipment information

New purchased system information

New system:

Central air conditioner Mini-split (ductless) heat pump

Air source heat pump

Does the new system have a factory-installed, electronically commutated motor:

Yes No

Choose one:

Replaced failed unit Replaced working but inefficient unit

New system capacity (tons): _____

Cooling efficiency: SEER2: _____ EER2: _____

Heating efficiency: HSPF2 (if heat pump): _____

Condenser brand: _____ Condenser model: _____

Coil model: _____ Air handler model: _____

Replaced HVAC system information

Approximate age of replaced system: _____

Replaced system capacity (tons): _____

Cooling efficiency: SEER2: _____ EER2: _____

Heating system before the replacement: (choose one)

Heat pump Electric resistance

Gas Other _____

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Required document checklist:

- AHRI certificate (provided by equipment installer)
- Copy of customer's invoice (provided by equipment installer)
- Signed and completed Energy Smart rebate form

Installation date: _____

HVAC rebate amount: _____

Customer completion:

I acknowledge the above is true and correct. By signing below, I agree to allow Energy Smart to perform an on-site verification of installed equipment. I also understand that failure to allow an inspection within 60 days may result in forfeiture of the rebate amount.

Customer signature: _____

Date: _____

Qualified equipment and rebate amounts*

Central air conditioner

| Efficiency level | SEER2 ≥ 15.2 with ECM | SEER2 ≥ 16 with ECM | SEER2 ≥ 17 with ECM |
|------------------|-----------------------|---------------------|---------------------|
| Rebate amount | \$150 per system | \$175 per system | \$200 per system |

Air source heat pump

| Efficiency level | SEER2 ≥ 15.2 & HSPF2 ≥ 7.1 | SEER2 ≥ 16 & HSPF2 ≥ 7.7 | SEER2 ≥ 17 & HSPF2 ≥ 7.8 |
|------------------|----------------------------|--------------------------|--------------------------|
| Rebate amount | \$200 per system | \$225 per system | \$250 per system |

Mini-split (ductless) heat pump

| Efficiency level | SEER2 ≥ 17 & HSPF2 ≥ 7.7 (Replaced unit: heat pump) | SEER2 ≥ 17 & HSPF2 ≥ 7.7 (Replaced unit: electric strip) |
|------------------|--|---|
| Rebate amount | \$250 per system | \$500 per system |

*Starting Jan. 1, 2026, HVAC systems must be rated SEER2, EER2 and HSPF2 to be eligible for a rebate.

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How did you hear about Energy Smart?

- Bill insert Door-to-door canvassing Email Event Friends/family Mailer
 Search engine Social media Calling campaign Utility website Other _____

Terms and conditions

Rebate offer:

Rebate application must be submitted within 45 days of service. Must submit one rebate application form per unit. Service must be performed between Jan. 1, 2026, and Dec. 31, 2026. Applicant must be an Entergy New Orleans, LLC residential customer. It is the responsibility of the customer to ensure that all requirements for the rebate are met.

Participation requirements:

Failure to provide any of the required information will prevent processing of your application. The dated sales receipt must match the date of service listed on the rebate program procedures. Requirements and rebate levels are subject to change or cancellation without notice and are subject to available program funds. Misrepresentation of installation location or measure eligibility may result in forfeiture of the rebate. Please allow up to 4-6 weeks from the date all required information is received to process your rebate.

Inspection:

Program reserves the right to conduct pre-inspection or post-inspection of proposed and completed projects. This inspection will be scheduled with the applicant.

Liability:

Entergy New Orleans, LLC or their parents, subsidiaries, employees, affiliates and agents assumes no responsibility for the performance of the equipment or equipment warranty, the quality of the work, labor and/or materials supplied, and/or the acts or omissions of the participating trade ally.

Customer satisfaction survey:

I understand that I may be contacted by Energy Smart to complete a survey or questionnaire to provide feedback on my satisfaction with the program.

Please send this application along with required documents to:

Energy Smart

4298 Elysian Fields Ave., Ste. B
New Orleans, LA 70122

Phone: **504-229-6868**

Email: **residentialapps@energysmartnola.com**

Rebate form must be submitted within 45 days of service. All rebates are given in the form of a check. Please allow 4-6 weeks for processing. This offer is available through Dec. 31, 2026, or while funds last.

For more information about this and other energy efficiency programs, visit energysmartnola.com, email info@energysmartnola.com or call **504-229-6868**.

Energy Smart is a comprehensive energy efficiency program developed by the New Orleans City Council and administered by Entergy New Orleans, LLC. ©2026 Entergy Services, LLC. All Rights Reserved.

