

HVAC system replacement rebate form

Available for Entergy New Orleans customers through December 31, 2025, or while funds last.

Please fill out completely. All information is required.

Purchaser information

Purchaser's name:

Daytime phone:

Email:

Installation address:

City:

State:

ZIP:

Purchaser's address: (if different from install address)

City:

State:

ZIP:

Type of residence

☐ Single family

☐ Multifamily (5 or more units)

☐ Other _____

Equipment information

New purchased system information

New system:

☐ Central air conditioner

☐ Mini-split (ductless) heat pump

☐ Air source heat pump

Does the new system have a factory-installed, electronically commutated motor:

☐ Yes ☐ No

Choose one:

☐ Replaced failed unit

☐ Replaced working but inefficient unit

New system capacity (tons): _____

Cooling efficiency:

SEER2:

EER2:

Heating efficiency:

HSPF2 (if heat pump):

Condenser brand:

Condenser model:

Coil model:

Air handler model:

Replaced HVAC system information

Approximate age of replaced system: _____

Replaced system capacity (tons): _____

Cooling efficiency:

SEER2:

EER2:

Heating system before the replacement: (choose one)

☐ Heat pump

☐ Electric resistance

☐ Gas

☐ Other _____

For more information about this and other energy efficiency programs, visit energysmartnola.com, email info@energysmartnola.com or call 504-229-6868.



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Required document checklist:

- ☐ AHRI certificate (provided by equipment installer)
- ☐ Copy of customer's invoice (provided by equipment installer)
- ☐ Signed and completed Energy Smart rebate form

Installation date:

HVAC rebate amount:

Customer completion:

I acknowledge the above is true and correct. By signing below, I agree to allow Energy Smart to perform an on-site verification of installed equipment. I also understand that failure to allow an inspection within 60 days may result in forfeiture of the rebate amount.

Customer signature:

Date:

Qualified equipment and rebate amounts*

Central air conditioner

Efficiency level	SEER2 ≥ 15.2 with ECM	SEER2 ≥ 16 with ECM	SEER2 ≥ 17 with ECM
Rebate amount	\$150 per system	\$175 per system	\$200 per system

Air source heat pump

Efficiency level	SEER2 ≥ 15.2 & HSPF2 ≥ 7.1	SEER2 ≥ 16 & HSPF2 ≥ 7.7	SEER2 ≥ 17 & HSPF2 ≥ 7.8
Rebate amount	\$200 per system	\$225 per system	\$250 per system

Mini-split (ductless) heat pump

Efficiency level	SEER2 ≥ 17 & HSPF2 ≥ 7.7 (Replaced unit: heat pump)	SEER2 ≥ 17 & HSPF2 ≥ 7.7 (Replaced unit: electric strip)
Rebate amount	\$250 per system	\$500 per system

*Starting January 1, 2025, HVAC systems must be rated SEER2, EER2 and HSPF2 to be eligible for a rebate.

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How did you hear about Energy Smart?

- ☐ Bill insert ☐ Door-to-door canvassing ☐ Email ☐ Event ☐ Friends/family ☐ Mailer
☐ Search engine ☐ Social media ☐ Calling campaign ☐ Utility website ☐ Other _____

Terms and conditions

Rebate offer:

Rebate application must be submitted within 45 days of service. Must submit one rebate application form per unit. Service must be performed between January 1, 2025, and December 31, 2025. Applicant must be an Entergy New Orleans, LLC residential customer. It is the responsibility of the customer to ensure that all requirements for the rebate are met.

Participation requirements:

Failure to provide any of the required information will prevent processing of your application. The dated sales receipt must match the date of service listed on the rebate program procedures. Requirements and rebate levels are subject to change or cancellation without notice and are subject to available program funds. Misrepresentation of installation location or measure eligibility may result in forfeiture of the rebate. Please allow up to 4-6 weeks from the date all required information is received to process your rebate.

Inspection:

Program reserves the right to conduct pre-inspection or post-inspection of proposed and completed projects. This inspection will be scheduled with the applicant.

Liability:

Entergy New Orleans, LLC or their parents, subsidiaries, employees, affiliates and agents assumes no responsibility for the performance of the equipment or equipment warranty, the quality of the work, labor and/or materials supplied, and/or the acts or omissions of the participating trade ally.

Customer satisfaction survey:

I understand that I may be contacted by Energy Smart to complete a survey or questionnaire to provide feedback on my satisfaction with the program.

Please send this application along with required documents to:

Energy Smart

4298 Elysian Fields Ave., Ste. B
New Orleans, LA 70122

Phone: 504-229-6868

Email: residentialapps@energysmartnola.com

Rebate form must be submitted within 45 days of service. All rebates are given in the form of a check. Please allow 4-6 weeks for processing. This offer is available through December 31, 2025, or while funds last.

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Energy Smart is a comprehensive energy efficiency program developed by the New Orleans City Council and administered by Entergy New Orleans, LLC. ©2025 Entergy Services, LLC. All Rights Reserved.