

A/C Tune-Up rebate form

Available for Entergy New Orleans customers through December 31, 2024, or while funds last.

Please fill out completely. All information is required.

Account and customer information

Customer name: (account holder on record)

Account number:

Meter number:

Customer address:

City:

State:

ZIP:

Customer contact information

Customer email address:

Customer phone number:

Type of residence

- Single family
- Multifamily (5 or more units)
- Own
- Rent
(Please note: If you rent, it is necessary to have the owner of the property sign this form.)
- Other _____

Payment information

Choose one:

- Send rebate check to me.
- I authorize direct payment of the rebate in the amount of \$_____ to the trade ally specified in this document and recognize that I have received the equivalent value of this amount through services provided.

Signature:

Date:

Relationship to account holder:

Please attach copies of dated invoices for the work including installation and materials costs.

The Energy Smart program provides rebates for residential customers to promote the maintenance tune-ups of HVAC equipment. This service must be completed by a participating trade ally.

Trade ally information

Trade ally name: (please print)

Service date:

Mailing address:

City:

State:

ZIP:

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HVAC tune-up rebate

	Type of system	Cost/rebate	System performance	Refrigerant charge level
Primary system	<input type="checkbox"/> Air conditioning	Tune-up cost:	Nominal tonnage: _____ SEER: _____	Nameplate charge: _____ lb. (4 to 20)
	<input type="checkbox"/> Heat pump	\$ _____	Metering device: <input type="checkbox"/> TXV <input type="checkbox"/> Fixed orifice	Amount of charge added: _____ oz. (up to 64)
	Approximate age of system: _____	Rebate amount: \$ _____	BTU/hr. total: Pre: _____ Post: _____	Amount of charge removed: _____ oz. (up to 64)
			EER: Pre: _____ Post: _____	
			Heating efficiency (HSPF of heat pump): _____	
Secondary system	<input type="checkbox"/> Air conditioning	Tune-up cost:	Nominal tonnage: _____ SEER: _____	Nameplate charge: _____ lb. (4 to 20)
	<input type="checkbox"/> Heat pump	\$ _____	Metering device: <input type="checkbox"/> TXV <input type="checkbox"/> Fixed orifice	Amount of charge added: _____ oz. (up to 64)
	Approximate age of system: _____	Rebate amount: \$ _____	BTU/hr. total: Pre: _____ Post: _____	Amount of charge removed: _____ oz. (up to 64)
			EER: Pre: _____ Post: _____	
			Heating efficiency (HSPF of heat pump): _____	

Rebate for single family: (up to \$150 per system) _____

Rebate for multifamily: (up to \$125 per system) _____

Contact information and certification

Primary contact person: _____

Contact person email: _____

Contact person phone: _____

I certify that a thorough tune-up has been completed, including all of the applicable actions indicated in the next page checklist, and I have increased the system efficiency to the best of my ability.

Trade ally signature: _____

Date: _____

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A/C tune-up checklist

Checklist items marked as "No" have been corrected 

Thermostat has been checked for proper operation.	<input type="checkbox"/> Thermostat is operating properly.	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/>
Air filter has been inspected.	<input type="checkbox"/> Existing filter is clean or has recently been changed.	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/>
Condensate drain has been inspected.	<input type="checkbox"/> Condensate drain shows no sign of leakage.	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/>
	<input type="checkbox"/> Plumbing components and traps intact.	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/>
	<input type="checkbox"/> Drains free from obstruction.	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/>
Evaporator coil has been inspected.	<input type="checkbox"/> Drain pan free from biological growth.	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/>
	<input type="checkbox"/> Evaporator coil has been cleaned with approved products.	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/>
Evaporator fan and motor have been inspected.	<input type="checkbox"/> Fan or blower has tight connection with blower motor shaft.	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/>
	<input type="checkbox"/> Fan can rotate freely.	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/>
	<input type="checkbox"/> Blower wheel is free of dust and debris.	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/>
	<input type="checkbox"/> Bearings are properly lubricated (if applicable).	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/>
All accessible refrigerant lines have been inspected.	<input type="checkbox"/> Line free of any leaks, kinks, crushed sections or restrictions.	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/>
	<input type="checkbox"/> Proper insulation in place.	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/>
Condenser coil has been inspected.	<input type="checkbox"/> Condenser coils have been cleaned with approved product.	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/>
	<input type="checkbox"/> Condenser fins have been brushed and combed.	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/>
Condenser fan motor has been inspected.	<input type="checkbox"/> Fan blade has a tight connection to the blower motor shaft.	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/>
	<input type="checkbox"/> Fan can rotate freely.	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/>
	<input type="checkbox"/> Fan is properly lubricated (if applicable).	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/>

Duct efficiency improvement rebate

	Cooling capacity (tons)	Test-in (CFM25)	Test-in (35% or less)	Test-out (CFM25)	Reduction (CFM25)	Total duct sealing cost	Duct sealing rebate
Primary system							
Secondary system							

Duct sealing rebate amount = Reduced CFM25 x rate below
(\$1.50 elec furnace or heat pump; x \$0.75 gas heated/others)

Pre- and post-duct leakage to outside testing (duct pressurization and blower door) or total duct leakage (duct pressurization only) is required for qualifying jobs. Test-in value is lesser of **A**) 35% nominal total system airflow or **B**) actual tested leakage, whichever is less. System must show a 25% CFM25 improvement from lesser test-in value to qualify. Only available for existing non-gutted homes.

For more information about this and other energy efficiency programs, visit energysmartnola.com, email info@energysmartnola.com or call 504-229-6868.



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HVAC system characteristics	Trade ally information
<p>Approximate age of the HVAC system:</p> <hr/>	
(Primary system)	(Secondary system)
<p>Primary heating system*</p> <p><input type="checkbox"/> Electric furnace <input type="checkbox"/> Heat pump <input type="checkbox"/> Gas furnace <input type="checkbox"/> Rent <input type="checkbox"/> Other (please specify)</p> <hr/>	
<p>Secondary heating system*</p> <p><input type="checkbox"/> Electric furnace <input type="checkbox"/> Heat pump <input type="checkbox"/> Gas furnace <input type="checkbox"/> Rent <input type="checkbox"/> Other (please specify)</p> <hr/>	
<p>Heating efficiency: (HSPF if heat pump / AFUE if furnace)</p> <hr/>	
(Primary system)	(Secondary system)
<p>Cooling efficiency: (SEER)</p> <hr/>	
(Primary system)	(Secondary system)
<p>*For eligibility, heating and cooling characteristics must be included.</p>	
<p>Trade ally name: (please print)</p> <hr/>	
<p>Service date:</p> <hr/>	
<p>Mailing address:</p> <hr/>	
<p>City:</p> <hr/>	
<p>State: _____ ZIP: _____</p> <hr/>	
<p>Primary contact person:</p> <hr/>	
<p>Contact person email:</p> <hr/>	
<p>Contact person phone:</p> <hr/>	
<p>By signing below, I, the trade ally, confirm I performed (or have confirmed that a participating energy consultant has conducted) passing Duct Blaster Tests according to BPI, HERS or other nationally recognized standards where appropriate, before beginning any work and after any work was completed. I must include the results of the above tests with this rebate form for quality assurance purposes.</p>	
<p>Trade ally signature:</p> <hr/>	
<p>Date:</p> <hr/>	

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How did you hear about Energy Smart?

- Bill insert Door-to-door canvassing Email Event Friends/family Mailer
 Search engine Social media Calling campaign Utility website Other _____

Terms and conditions

Rebate offer:

Rebate application must be submitted within 45 days of service. Must submit one rebate application form per unit. Service must be performed between January 1, 2024, and December 31, 2024. Work must be completed by a participating trade ally. Applicant must be an Entergy New Orleans, LLC residential customer. It is the responsibility of the customer to ensure that all requirements for the rebate are met.

Participation requirements:

Failure to provide any of the required information will prevent processing of your application. The dated sales receipt must match the date of service listed on the rebate program procedures. Requirements and rebate levels are subject to change or cancellation without notice and are subject to available program funds. Misrepresentation of installation location or measure eligibility may result in forfeiture of the rebate. Please allow up to 4-6 weeks from the date all required information is received to process your rebate.

Inspection:

Program reserves the right to conduct pre-inspection or post-inspection of proposed and completed projects. This inspection will be scheduled with the applicant.

Liability:

Entergy New Orleans, LLC or their parents, subsidiaries, employees, affiliates and agents assumes no responsibility for the performance of the equipment or equipment warranty, the quality of the work, labor and/or materials supplied, and/or the acts or omissions of the participating trade ally.

Customer satisfaction survey:

I understand that I may be contacted by Energy Smart to complete a survey or questionnaire to provide feedback on my satisfaction with the program.

Please send this application along with required documents to:

Energy Smart

4298 Elysian Fields Ave., Ste. B
New Orleans, LA 70122

Phone: **504-229-6868**

Email: **residentialapps@energysmartnola.com**

Rebate form must be submitted within 45 days of service. All rebates are given in the form of a check. Please allow 4-6 weeks for processing. This offer is available through December 31, 2024, or while funds last.

For more information about this and other energy efficiency programs, visit energysmartnola.com, email info@energysmartnola.com or call **504-229-6868**.

Energy Smart is a comprehensive energy efficiency program developed by the New Orleans City Council and administered by Entergy New Orleans, LLC. ©2024 Entergy Services, LLC. All Rights Reserved.